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INVESTIGATING THE IMPACT OF AGILITY IN MANAGEMENT AT THE HIGHER EDUCATIONAL SECTOR IN THE UAE, DURING THE TIME OF CRISIS

Nobody can deny that the completely educational system in the UAE, especially in the higher educational one has witnessed a noticeable reforms and changes since the beginning of the 21st century. This is due to the urgent necessity of creating a flexibly and agile educational system which copes with the demands of the 21st century education. Many graduates believed that attaining a postgraduate degree becomes a necessity, which could help them to increase the opportunity for getting a better job and improves the quality of the lifestyle and the job career. Therefore, I aim to investigate the impact of the agility in management at the higher educational sector in the UAE, during the time of crisis. (H. and Mustadi, 2019).

The implementation of flexibility improves the ability to react to any unexpected changes while implementing the agility in the management improves the speed of responding to the variable changes which could occur.

The need for implementing the agility in management at the higher educational workplace would increase new demands such as the need for speed at the workplace and the engagement of the artificial intelligence Programs through creating mobile apps and using developed technological systems which copes with the demands of the 21st century education.

The higher educational sector is considered one of the most important pillars of the educational system at any developed society. The partnership between higher education industry and the UAE government had paved the way to improve the transformation of the society and improving the Educational level in the UAE.

The researcher purpose in this research study is to investigate the ability of the agile managers to improve the level of education at the higher educational institutions and create a strong and agile educational system which could transform the UAE society towards a better performance through updating the information technology and the infrastructure for the educational activities and the research studies.

Due to the current critical situation because of the COViD-19 pandemic, the need for creating an agile educational system, especially in the higher educational sector becomes an urgent necessity in order to deal with the new challenges because of adopting the online learning method for delivering classes at the higher educational sector in the UAE.

The researcher will give the opportunity to educational managers to talk about the challenges they faced during COViD-19 pandemic and the proposed solutions in order to increase the level of agility at the higher educational institutions in the UAE.

Since early of the 21st century, the topic of dealing with changing and unpredictable environmental or external forces has been raised by many academics and researchers where many research studies explored that implementing proper management practices on empowering and training the workforce might help to promote the workforce agility at the organizations.

The attributes and the facilitators of the agile workforce are flexible, adaptive, and collaborative in its nature. The organizations might need to change their structures and strategies in order to cope with the demands of any unexpected changes or external forces.

The researcher is expecting to go through several challenges and difficulties in all the stages of his research study as collecting the data is extremely a difficult process because the data is well- protected in the UAE.

The researcher should expect that any of his quantitative or qualitative participants may refuse or cancel attending their qualitative interviews or answering the survey questions without a prior notice because of the current situation caused by COVID-19 pandemic.